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EXPERIENCE

Invoca, Software Quality Assurance Engineer

Boulder, CO *June 2015 to Present*

- Worked in an agile team, creating Capybara automated test cases as well as writing manual test plans to execute during the continuous sprint cycle.
- Became a Scrum Alliance Certified ScrumMaster® (CSM) and am leading the six member scrum team in Boulder.

Sleeping Bear Design, Founder & Web Developer

North Muskegon, MI *June 2014 to Present*

- Targeted to help out West Michigan small businesses that don't yet have a web presence and boost their business commercially.
- Design and develop websites using HTML, CSS, Javascript, and PHP that are completely responsive to look great on every screen.

Yello.co, Quality Assurance Engineer

Chicago, IL *July 2014 to May 2015*

- Provide the first line of application support to users of Yello.co applications and support system availability in production environments.
- Performed system, unit, performance, load, regression, stress and data interface testing. Provided client developer teams with detailed reports on quality metrics, identified bugs/flaws and recommended fixes.
- Worked in an agile team, creating Cucumber/Capybara automated test cases; using a combination of both white box and black box testing techniques.

Apple Inc., Family Room Specialist

Grand Rapids, MI *October 2012 to May 2013 & August 2013 to May 2014*

- Listening to customers mobile issues to help not only repair their device, but our relationship with them to keep them enjoying their mobile device.
- Apple Mobile Certified Technician

Zipments, Software Developer

Grand Rapids, MI *December 2013 to March 2014*

- Joined the product development team of the start up that consisted of two other software developers/co-founders to revolutionize same day delivery.
- Involved in creating new features sets from the design, implementation, testing, and production phases of the development lifecycle.

Red Frog Events, Techosaurus Rex

Chicago, IL *May 2013 to August 2013*

- Tier 1 Tech Support in a unique office with 8 conference rooms and 100 offices.
- Worked closely with the web developers to debug and collaborate on the responsive redesign of WarriorDash.com; that is clean and friendly.

Delta Dental of Michigan, Intern, Application Development

Okemos, MI *May 2012 to August 2012*

- Implemented Java tiered web applications using Agile/Iterative approach.
- Wrote JUnit test cases, helped manage and manipulate the database, and fixed a series of code defects.
- Followed the Agile software development methodology, utilized test-driven development, pair programmed, and involved in a cross team collaboration on a new development project.
- Developed within a tiered application using JSP, Delegates, DAO, Assembler, DTO, all the way through to the entity.

EDUCATION

Grand Valley State University

Allendale, MI *August 2010 to April 2014*

- Bachelor of Science, Computer Science
- Dean's List Fall 2011 & Winter 2012
- Involved in the rock climbing club, Vertical Earth.
- 30 Additional Art and Design credits.